

**PROTECTING
YOUR TRAVELERS**



PROTECTING YOUR TRAVELERS EVERY STEP OF THE WAY



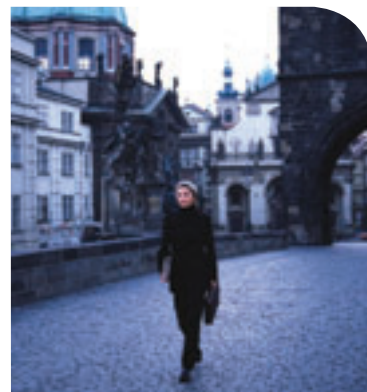
MEDEX GLOBAL GROUP, INC.

PLAN WITH CARE, TRAVEL WITH CONFIDENCE

How prepared are you and your organization for the uncertainties of traveling abroad? Today, more than ever, there is a need to be prepared for the unexpected. In 1977, MEDEX began helping travelers face those unexpected occurrences. In the years since, we've helped organizations arm their travelers with the necessary information, planning and protection that MEDEX provides. *And, most important, during those decades of service, we have helped to solve problems, salvage trips and yes...save lives.*

From the advance intelligence that helps you understand the risks your travelers face to the challenge of finding quality medical care or help in a security emergency – you can count on MEDEX.

When an unexpected illness or a civil uprising places your travelers at risk, you don't have time to search for physicians and hospitals or security and evacuation providers. Even replacing lost prescriptions or travel documents may seem simple until you have to do it alone, where language barriers and local laws can make this task both complicated and time consuming. **With MEDEX, you can be confident that your travelers will receive the help they need – quickly and efficiently.**



PARTNERS IN PREVENTION

Whether you need access to health, security and destination information or require contingency plans specific to your organization's risks, MEDEX is your partner in prevention.

Do you need a customized intelligence plan or a system for traveler tracking and alerts?

We will work with you to create a system for proactive information gathering and communication.

Do your travelers require advanced training or supplies for travel in a remote location?

We can help you build a tailored program to address potential health and safety threats, while minimizing your organization's exposure.

Destination Intelligence

Immunization Planning

Health and Security Contingency Planning

Travel Medical Kits

Crisis Management Planning

Preventative Security Training

On-Site Security Assessments

Executive Protection Services

Your customized MEDEX program is the product of a partnership, guided by MEDEX expertise and fulfilled by our Emergency Response Team and Network of Global Resources.



EMERGENCY RESPONSE

Around the clock and around the world, MEDEX stands ready with the industry's strongest global safety net. Our Emergency Response Center and Network of Global Resources are the foundation of our 24/7 assistance operations. Built, rebuilt, and reinforced over the course of the past quarter-century of service to our clients, our network consists of the most up-to-date information resources and emergency service providers around the globe. And our centralized assistance model ensures quality, consistency, and speed when it is needed most.

That's why each year, hundreds of organizations and millions of their travelers entrust their safety and security needs to MEDEX.

MULTILINGUAL
ASSISTANCE
ANYTIME,
ANYWHERE





MEDEX NETWORK OF GLOBAL RESOURCES

Unsurpassed in the world of emergency assistance providers, the MEDEX Network of Global Resources is composed of more than 40,000 international resources, covering every country and any type of travel emergency. From physicians and dentists to air ambulance companies and armored escorts, our network contains the world's best security resources and medical providers. In fact, the MEDEX Resource Development Team travels the globe conducting comprehensive, on-site credentialing to ensure the best care for your travelers.

MEDEX is the standard for quality care in emergency assistance. By design, we do not own or operate clinics, hospitals or transportation providers. Rather, we maintain objective provider selection, using only the resources best suited and best available for each situation. *With no financial investment or interest in any of our providers, our only vested interest is in providing the best possible care for your travelers.*

What's more, when travel, medical or security trends reveal a developing or an increasing risk, you can be sure that our Resource Development Team is already seeking out new assets to strengthen and expand the capabilities of this life-saving network.

Medical Centers of Excellence

MEDEX Medical Centers of Excellence are those facilities with the greatest diagnostic and treatment capabilities in their region. These hospitals are categorized as Regional Centers of Excellence or International Centers of Excellence, depending on their medical capacity and the specialty care available. **We personally visit each hospital to measure their capabilities against international standards of quality healthcare, and examine each facility's ability to work well with international travelers.**



This means that while we review each facility's departmental procedures, the diagnostic equipment they have available, their medical staffing practices and their commitment to maintaining a hygienically safe environment – we also take into account the languages spoken by the staff, patient accommodations and accessibility of the hospital to travelers who are unfamiliar with the area.

Specialized Security Resources

MEDEX Specialized Security Resources are a compilation of the world's most accomplished organizations for security extractions, kidnap and ransom, or other similarly sensitive and complex emergency security situations. *Chosen for their global capabilities, operational specialties and on-the-ground assets, these security professionals are available to MEDEX at all times, and have extraordinary records for safe and speedy response.*



Approved Air Ambulances

MEDEX Approved Air Ambulances are those with the most qualified personnel, the latest equipment and technology and a record for the most responsive service in their area of the world. *Indeed, a thorough review of these providers begins with licensing and insurance coverage, and then proceeds to their dispatch procedures, in-flight medical equipment, in-flight medical staff and medical specialties.*

Finally, we also categorize our Approved Air Ambulance providers as either regional or international, based on the range and scope of their evacuation capabilities.



THE
**WORLD'S
STRONGEST**
GLOBAL SAFETY NET



MEDEX EMERGENCY RESPONSE CENTER

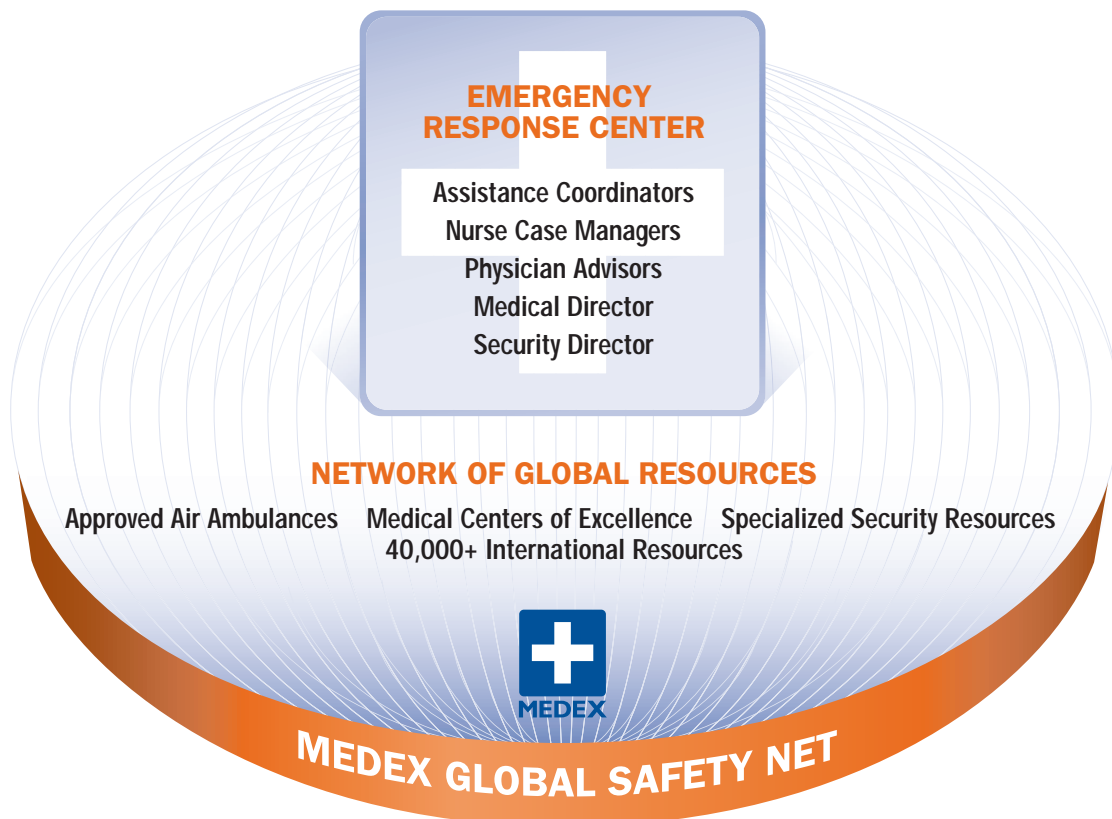
Ensuring quality, consistency and speed – all assistance operations are managed within the MEDEX Emergency Response Center located at the company’s worldwide headquarters in Baltimore, Maryland, USA. This centralized command center allows us to provide travelers in all parts of the world with the highest level of care, and to serve clients with accurate, real-time case updates.

Whether your travelers need quality medical care or just a replacement travel document, they can rely on our multilingual staff of Emergency Response Team professionals. Helping travelers respond effectively to medical, personal security, legal and other travel-related emergencies, the MEDEX Emergency Response Team is accessible anytime, from anywhere.

All it takes is one phone call to the Emergency Response Team to set our network in motion. These expert problem solvers quickly mobilize our global network to secure everything – from transportation options and legal resources to physicians and hospitals. The Emergency Response Team includes the MEDEX Assistance Coordinators, Nurse Case Managers, Physician Advisors, Medical Director and Security Director.

In cases of medical emergency, MEDEX Physician Advisors and our Medical Director frequently consult with the treating physicians, the traveler and those present with the traveler. These physicians and specialists meet international standards of medicine, are located throughout the world, and are available 24/7. Our multilingual medical experts have the unique ability to communicate physician to physician in more than 30 languages, providing medical oversight and guidance as to the appropriate course of care.

In security-related emergencies, the MEDEX Security Director consults directly with your organization’s security chief or designee, as well as with the affected travelers and other involved parties. Based on the nature and requirements presented by the security emergency, MEDEX will initiate a centralized security command, organizing specialized security partners with local agents on the ground in addition to evacuation resources, while managing all necessary coordination and response activities.





MEDEX THE BEST CHOICE FOR YOU

CORE CAPABILITIES AND SERVICES

24/7 Multilingual Emergency Response

Medical Evacuation and Repatriation

Security and Political Evacuation

International Medical Insurance and Claims Administration

Travel Intelligence, Alerts and Destination Information

Pre-Travel Immunization Information and Health Planning

Specialized Security Assessments and Contingency Planning

Travel Medical Kits

MEDEX is your safety net for travel in an uncertain world. Custom tailored to your individual organization's needs, the MEDEX reach is around the clock and around the world to ensure that your travelers are not left on their own when they need help the most. From pre-trip planning to emergency medical and security evacuations – and virtually any option in between – MEDEX is here for you.

Let us create a customized program for you.



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